

VIEW A CLAIM

After signing into the agent portal and navigating to the Policy, view a claim by clicking the "click here to view" notification hyperlink in the top left corner of the Policy page.

The screenshot shows the top navigation bar with buttons for log, Attachment, Dec Page, Create Endorsement, Cancel Policy, Report A Claim, and Document Help. A notification banner at the top left states "Claim is under review please [click here to view](#)". Below this, a yellow highlighted notification box also says "Claim is under review please [click here to view](#)". The main content area has tabs for Application, Coverage, Property Info, Additional Info, Forms, and Billings. The "Application" tab is active, showing policy details for FLD3139002241.

Application	Coverage	Property Info	Additional Info	Forms	Billings
FLD3139002241					
Policy #/Holder Name	FLD3139002241/1/TEST QUOTE		Payment Plan	Full Pay	
Terms Start date	12/31/2022		Term End Date	12/31/2023	
Transaction Effective date	12/31/2022		Transaction Exp. Dt.	12/31/2023	
Transaction Type	New Business - Agent Business		Bill to	POLHOLDER	
Total Premium Change	\$358.00		Product Name	Flood Program	
Total Premium	\$358.00		U/writer		
Total Claim	0 Policyholder/Member Copy Agent Copy		Transaction Note		
Serv Rep					

The page will update with the claim page with views of the client Info and Additional Details sections.

The screenshot shows the "Info" section for policy FLD3139002241, which is a Flood Program. The effective date is 2022-12-31 / 2023-12-31. The form includes fields for Property Location (1125 DOROTHY ST, Lakeland, Polk C...), Contact No. ((111) 111-1111), Email (TEST@TEST.COM), Date of Loss (11/04/2022), and Temporary Address (Fifty Seventh Street Media). There are also toggle switches for "Do you want to add Temporary Location?" (checked) and "Accept Text:" (unchecked). The bottom section shows address details: Zip (33614), Zip Suffix (3295), County (US), State (FL), and City (Tampa). An "Additional Details (Optional)" section is visible at the bottom with a plus sign.