



NATIONAL PRODUCER NUMBER

COLLECT NPN AT TIME OF QUOTE

FARMERS (21660) ONLY

MARCH 2023

OVERVIEW

What is a National Producer Number?

The National Producer Number (NPN) is the agent's unique identifier assigned through the National Association of Insurance Commissioner's (NAIC's) licensing application process. The NPN is used to track individuals and business entities on a national basis. FEMA requires the NPN number be reported as part of Pivot transactional reporting.

Project Summary

- The NPN has been a required element in the agent profile for several years; however; many agents have not provided a valid NPN.
- Farmers (21660) has asked that NFS attempt to get a valid NPN at the time of quoting (or rollover) for their agents. Farmers sees this as an “NPN cleanup” or “round 2” project. Therefore, when a Farmers or Foremost agent clicks “new quote” or “create rollover” Trident will check fetch the NPN from legacy. If the NPN for the agent is 0, blank, or less than 4 digits in Legacy, then Trident will ask the agent to provide their NPN before they can continue to their quote

USER JOURNEY

1. A Farmers or Foremost (21660) agent logs into Trident
2. The agent clicks “New Quote” or “Create Rollover”
3. Trident checks the user’s NPN
 - If the agent’s profile contains a valid NPN, the user proceeds as normal and does not see the “provide your NPN” window.
4. If the agent’s NPN is not valid, the “NPN Required” window will appear
 - The NPN required window contains a link to the “NPN lookup” website where the agent can use their social security number to look up their NPN.
5. The agent can either enter their NPN or click “Ask Me Next Time”
 - If the agent clicks “Ask Me Next Time”, they will be prompted to provide their NPN the next time they click “New Quote” or “Create Rollover”.
6. If the agent enters their NPN (between 4 and 10 digits) and clicks “Save NPN”, they will no longer be prompted to provide their NPN.

NATIONAL PRODUCER NUMBER REQUIRED WINDOW

National Producer Number Required

The National Producer Number (NPN) is your unique identifier assigned through the National Association of Insurance Commissioner's (NAIC's) licensing application process. The NPN is used to track individuals and business entities on a national basis.

You can look up your NPN with your Social Security Number here:
<https://npr.com/help/look-up-your-npn>

Please provide your National Producer Number.

Key:

1. A link to the NPN lookup tool where the agent can look up their NPN with their Social Security Number.

2. The agent can type their NPN here. The NPN is at least 4 digits but not more than 10 digits.

3. If the agent types their NPN then the "Save NPN" button is enabled. If they do not type their NPN into the box, the "Save NPN" button is not enabled.

4. The user can click "Ask me next time" - which will allow the agent to continue their quote. They'll be asked to provide their NPN the next time they create a quote or rollover.

LINK TAKES USERS TO THE NATIONAL PRODUCER NUMBER LOOKUP PAGE

The screenshot shows the top navigation bar of the NIPR website. On the right side of the bar, there are links for 'CONTACT US', 'GET THE MOBILE APP', and a Facebook icon. The main navigation bar contains the NIPR logo (National Insurance Producer Registry) and links for 'LICENSING CENTER', 'PRODUCTS & SERVICES', 'ABOUT NIPR', and 'HELP'. A search icon is also present. Below the navigation bar is a breadcrumb trail: 'Home > Help / FAQ >'. The main content area features a large dark blue banner with the text 'Look Up Your NPN Number' in yellow. Below this banner is a section titled 'Helpful Tools' in blue. Underneath, there is a white-bordered box containing a blue icon of a wrench and screwdriver, followed by the text 'Look Up Your National Producer Number (NPN)'. Below this text is a paragraph: 'The National Producer Number is a unique NAIC identifier assigned through the licensing application process. NPNs are assigned to all individuals and most business entities on the PDB.'