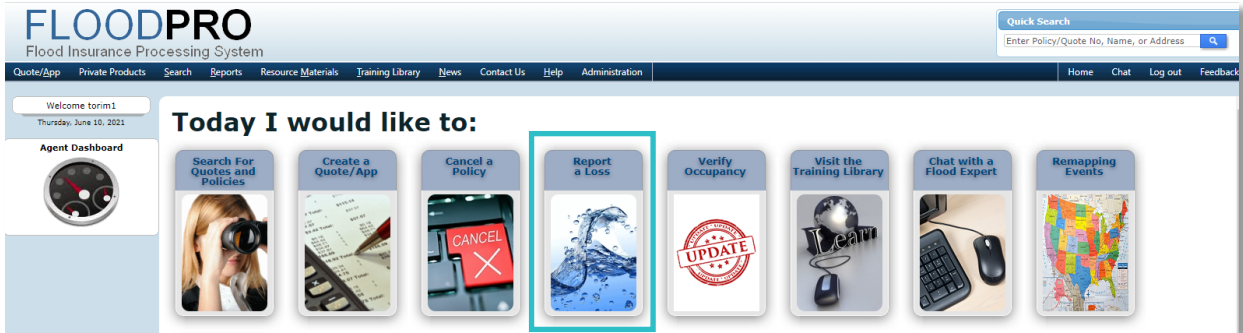
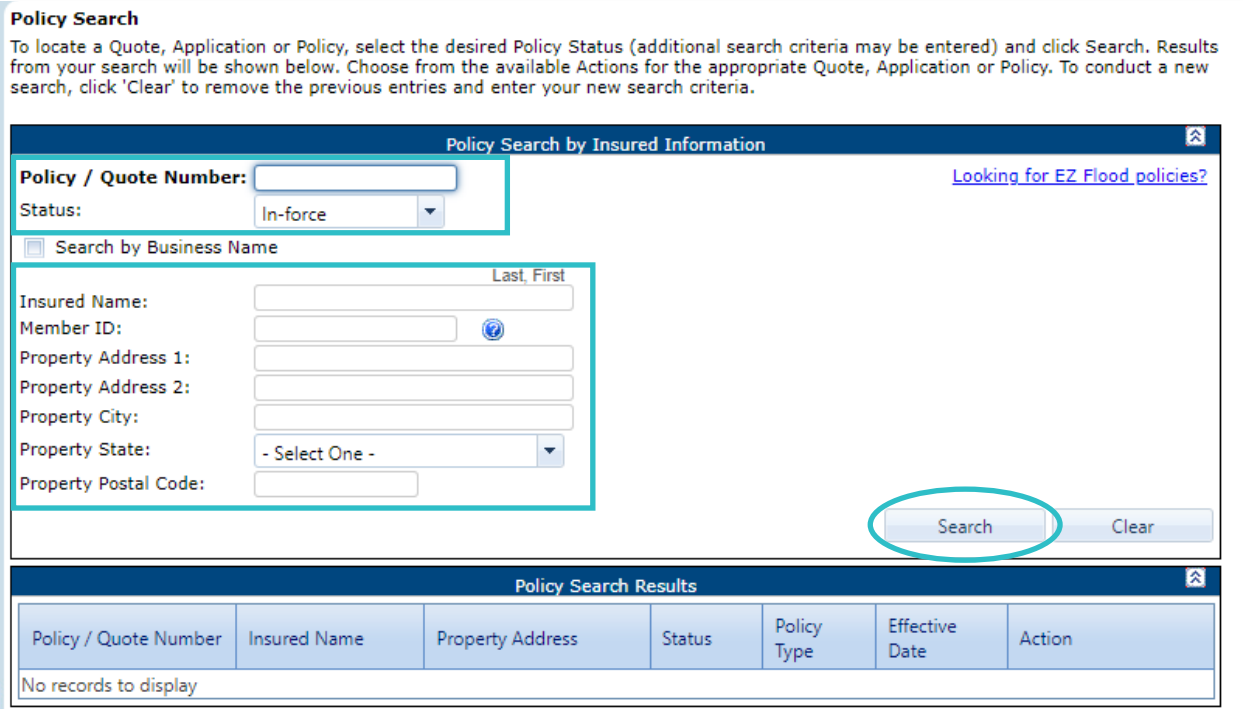


REPORTING A LOSS: FLOODPRO

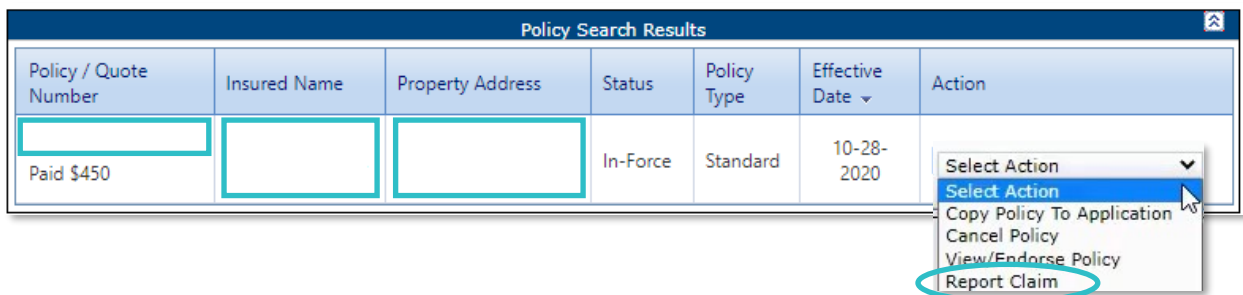
1. From the homepage, select REPORT A LOSS.



2. Search for the policy by either the policy number or by insured information.



3. Identify the correct policy from the displayed list and select REPORT CLAIM from the ACTION drop-down list.





REPORTING A LOSS: FLOODPRO

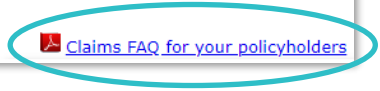
Report First Notice of Loss

Show Section: - Select One -

Policy Type: Standard
 Policy Number:
 Policy Period: 10-28-2020 through 10-28-2021
 Insured Name:
 Property Address:
 Policy Status: In-Force

You will be directed to the REPORT FIRST NOTICE OF LOSS. Directly above the "Policy Summary" box is a link to "Claims FAQ for your policyholders". You can open this and email the link to the policyholder.

Please provide the Claim info below to submit the first notice of loss.
 Click Submit below to send the First Notice of Loss to the Claims Department.



4. Complete the required areas on the CLAIM INFO tab that are marked with a red asterisk.

Claim Info:	Policy Summary
<p>Date of Loss: * <input type="text" value="mm-dd-yyyy"/></p> <p>Person Reporting Loss: * <input type="text" value="First and Last Name"/></p> <p>Reported By: * - Select One -</p> <p>Send Mail To: Standard Mailing</p> <p>Address: <input type="text"/></p> <p>Postal Code: <input type="text"/></p> <p>City: <input type="text"/></p> <p>State: Tennessee</p> <p>Primary Email: * <input type="text"/></p> <p>Primary Phone: * <input type="text" value="(xxx)xxx-xxxx"/> Type: * - Select One -</p> <p>Preferred Contact Methods: * - Select - <input type="checkbox"/> Phone <input type="checkbox"/> Email <input type="checkbox"/> Mail</p> <p>Is the property accessible: Yes</p> <p>What is the estimated water height in the living space: <input type="text" value="inches"/></p> <p>Total number of rooms affected by flood water: <input type="text"/></p>	<p>Building Coverage: \$159,500 Building Deductible: \$3,000 Contents Coverage: \$63,000 Contents Deductible: \$3,000 Condo Coverage: Not a Condo Flood Zone: AE Occupancy: Single Family Elevated: Yes Basement/Enclosure: None Post-FIRM: Yes Principal Residence: Yes</p> <p>Insured Mailing Address:</p> <p>Insured's Email Agency Name: Agency Phone:</p>
	<p>Prior Loss Info</p> <p>No Prior Losses</p>

Adjuster Info:

Assigned Adjusting Firm: National Flood Services

Contact Information:
 Phone:
 Email:

Notes to the Adjusting Firm: 2500 max

This note will be sent to the adjusting firm.

Please review the claim information for accuracy prior to submitting this claim.

Submit Claim Cancel

The ADJUSTER INFO tab lists the adjusting firm name, phone number, and email address. Give this information to the caller who is reporting the claim.

If you have any specific information that the adjusting firm should know, enter it into the NOTES TO THE ADJUSTING FIRM box provided.